

Rustic Inn

AT JACKSON HOLE

CREEKSIDE RESORT & SPA

August 2020

Dear Rustic Inn Guest,

Welcome to beautiful Jackson Hole, Wyoming! Rest assured that the Rustic Inn is following all recommended guidelines to keep our guests and staff safe and healthy in the age of COVID-19. We have implemented the following operational changes based on current state and local governmental mandates and recommendations of the CDC and local health department:

- A grab-and-go breakfast is being offered in lieu of our traditional buffet – this quick breakfast is available for pick-up between 6:30am – 9:30am every morning on our patio. Please send only one member of your party to reduce the number of guests at the pick-up table
- Our Fitness Gazebo is available for individual use and the use of parties traveling together by scheduled appointment only – please check with the Front Desk for availability
- Our Spa is open for massage only in compliance with all wellness guidelines. Call the Spa directly at 307-203-0200 for additional details and appointment requests. Our talented therapists have been very busy, please call early as same day appointments are rarely available.
- Our Pool is open from 7am – 10pm with restrictions. A current Town of Jackson ordinance requires swimmers to maintain a physical distance of at least 6 feet from one another which has capped our pool's occupancy at 5 people. Please enjoy the pool responsibly and only as permitted.
- Our Outdoor Hot Tub and Sauna may only be used only by a single person or persons traveling together at any given time. Please do not enter if already in use by another person or party
- The Rustic Inn's Courtesy Car is running in-town shuttles upon availability. This service is first-come, first-served and cannot be reserved. Please call the shuttle phone at 307-413-9551 for current availability status. For the enhanced safety of our guests and our drivers, we will not be taking more than one travel party per trip. Masks are required when riding in the courtesy car
- Airport shuttle services have been suspended until further notice
- In-house guests will receive Housekeeping Service *every other day* unless otherwise requested. Please advise the front Desk if you would like more or less service during your stay.
- **The Town of Jackson requires all persons to wear a Face Covering when they are inside or in line to enter a place of business (covering may be removed once seated to dine or when exercising). Masks are mandatory when inside. Mask Up JH!**
- Our Bar & Bistro is open nightly from 4-10pm – indoor seating is limited per local ordinance and the Bistro does not accept reservations. Room Service and Take-Out is also available during hours of operation
 - The Front Desk can also supply current information on local restaurants offering limited sit-down dining, take-out/curbside pick-up and delivery. Uber Eats is available in Jackson

These measures are being implemented to continue to keep the Rustic Inn Coronavirus free and will be updated as needed. Please help us by practicing all CDC recommendations during social interactions.

****If you are feeling ill, please stay in your Cabin or Guestroom and call the Front Desk immediately so we can follow the proper procedures*****

Our private cabins and guestrooms continue to provide our guests a comfortable home away from home and our elite Housekeeping Team is dedicated to following all published recommendations as they work conscientiously to keep all areas of the resort clean and safe.

Sincerely,

Stacey King Brogan *General Manager*

****Please note policies are subject to change without notice.**

For up-to-date information please call the Front Desk from your room phone by dialing "0"
or call 1-800-323-9279**