

Rustic Inn

AT JACKSON HOLE

CREEKSIDE RESORT & SPA

Dear Rustic Inn Guest,

Welcome to beautiful Jackson Hole, Wyoming! Rest assured that the Rustic Inn is following all recommended guidelines to keep our guests and staff safe and healthy in the age of COVID-19. We have implemented the following operational changes based on current state and local governmental mandates and recommendations of the CDC and local health department:

- A hot breakfast is available upstairs in our Breakfast Room from 7:00am – 10:00am every morning. No self-service of food is permitted per local ordinance, so please be patient while our chef serves each guest. As always, physical distancing protocol must be observed in this public area. Limited seating is available in the breakfast room if you would prefer to dine in or you are welcome to take your breakfast back to your room (please request to-go packaging if so). Additional seating is also available in the Bistro downstairs.
- Our Fitness Gazebo is available for individual use and the use of parties traveling together by scheduled appointment only – please check with the Front Desk for availability
- Our Pool is open from 7am – 10pm with restrictions. A current Town of Jackson ordinance requires swimmers to maintain a physical distance of at least 6 feet from one another which has capped our pool's occupancy at 5 people. Please enjoy the pool responsibly and only as permitted.
- Our Outdoor Hot Tub and Sauna may only be used only by a single person or persons traveling together at any given time. Please do not enter if already in use by another person or party
- The Rustic Inn's Courtesy Car is running in-town shuttles upon availability. This service is first-come, first-served and cannot be reserved. Please call the shuttle phone at 307-413-9551 for current availability status. For the enhanced safety of our guests and our drivers, we will not be taking more than one travel party per trip. Masks are required when riding in the courtesy car
- In-house guests will receive Housekeeping Service **every other day** unless otherwise requested. Please advise the front Desk if you would like more or less service during your stay.
- **The Town of Jackson requires all persons to wear a Face Covering when they are inside or in line to enter a place of business (covering may be removed once seated to dine or when exercising). Masks are mandatory when inside. Mask Up JH!**

These measures are being implemented to continue to keep the Rustic Inn Coronavirus free and will be updated as needed. Please help us by practicing all CDC recommendations during social interactions.

****If you are feeling ill, please stay in your Cabin or Guestroom and call the Front Desk immediately so we can follow the proper procedures****

Our private cabins and guestrooms continue to provide our guests a comfortable home away from home and our elite Housekeeping Team is dedicated to following all published recommendations as they work conscientiously to keep all areas of the resort clean and safe.

Sincerely,

Stacey King Brogan
General Manager

****Please note policies are subject to change without notice.**

For up-to-date information please call the Front Desk from your room phone by dialing "0"
or call 1-800-323-9279**